

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Thursday, January 22, 2015 9:50 AM  
**To:** 'Hurst, Katie'  
**Subject:** RE: Uber

**RECEIVED**

JAN 22 2015

PSC SC  
MAIL / DMS

Dear Ms. Hurst:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

*Hope H. Adams*  
*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

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**From:** Hurst, Katie [<mailto:hurstk@musc.edu>]  
**Sent:** Friday, January 16, 2015 4:24 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

Dear South Carolina Public Service Commision,

In recent light of the cease and desist order issued yesterday to ban Uber in South Carolina, all I would like to say is that this might be one of the most irresponsible things you could ever do. I understand taxi companies have taken a big hit, but Uber and services like it are inevitable. This would just be putting a problem on hold when it is bound to come up again later. Things change, people adapt, new technologies emerge, and there's no stopping it. It's survival of the fittest.

Yes, Uber is convenient. Yes, Uber is quick. But most of all, Uber is safe. Speaking as a 24 year old female in Charleston, I have felt uncomfortable and even in danger using taxi companies in Charleston. These companies are unreliable and there is no consistency in pricing. The drivers are often hard to communicate with.

The most important part of this is the fact that I have sent tens of friends home in an Uber when they were not fit to drive. Try hailing a cab on King Street in Charleston on a Friday night at 2am. It's close to impossible. So... let's examine our options. No cabs? Guess you have to drive home when you know you're too intoxicated to do so. Or, you can hit one button on your phone and have a safe, responsible driver arriving at your location within 10 minutes. Think about that.

Thank you,



**Adams, Hope**

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**From:** Adams, Hope  
**Sent:** Thursday, January 22, 2015 9:50 AM  
**To:** 'Maddy Keeney'  
**Subject:** RE:

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**PSC SC  
MAIL / DMS**

Dear Ms. Keeney:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

Hope H. Adams  
Administrative Coordinator  
Public Service Commission of South Carolina  
(803) 896-5122  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

-----Original Message-----

**From:** Maddy Keeney [<mailto:madelinekeeney@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:25 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:**

Many students at the University of South Carolina rely on Uber for safe, convenient rides. Please reconsider your decision.

- Madeline Keeney

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Thursday, January 22, 2015 9:50 AM  
**To:** 'Andrew Nelson'  
**Subject:** RE: Uber

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JAN 22 2015

**PSC SC  
MAIL / DMS**

Dear Mr. Nelson:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams  
Administrative Coordinator  
Public Service Commission of South Carolina  
(803) 896-5122  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

-----Original Message-----

**From:** Andrew Nelson [<mailto:nelson.andrewj@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:25 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

I'd like to voice my concern over the cease and desist order issued to Uber in South Carolina. I've used Uber dozens of times in Atlanta, Charlotte, San Diego, and now Charleston. I've always had a phenomenal experience. The drivers are much friendlier than taxi cab drivers. They're also more reliable and timely. Uber's cell phone notification also makes riders safer. Instead of waiting outside trying to hail a cab, we are notified when our driver arrives. That reduces the risk of harm to consumers walking the streets at night in search of a cab. Not to mention the demand for Uber in South Carolina is clear based on their success here and in other states. Finally, it's a cheaper option to the rider/consumer. Forcing Uber to stop operating in South Carolina in a safe and cost effective manner reduces the free-market options and puts all the power in the hands of taxi companies to overcharge their consumers.

Thanks,

Andrew Nelson

Mount Pleasant, SC

Sent from my iPhone

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Thursday, January 22, 2015 9:50 AM  
**To:** 'Ryan Raesemann'  
**Subject:** RE: Keep Uber in SC

**RECEIVED**

**JAN 22 2015**

**PSC SC  
MAIL / DMS**

Dear Mr. Raesemann:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams  
Administrative Coordinator  
Public Service Commission of South Carolina  
(803) 896-5122  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

-----Original Message-----

**From:** Ryan Raesemann [<mailto:rraesemann@conterra.com>]  
**Sent:** Friday, January 16, 2015 4:25 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Keep Uber in SC

I've used Uber in other parts of the country, and I find it to be extremely useful and viable.

Being a Charleston resident, I've had countless times where calling a cab company is fruitless and a waste of time. For example, trying to get from Folly Beach to West Ashley with a cab company is a fruitless effort - no cab wants to drive the distance out to Folly. There have been times when I've drank a few adult beverages and called a cab, resulting in me sleeping in my car because the cab companies will not dispatch to that location. Uber covers that gap.

Uber is the future. Embrace the future, don't fight it.

Ryan Raesemann

**Adams, Hope**

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**From:** Adams, Hope  
**Sent:** Thursday, January 22, 2015 9:51 AM  
**To:** 'LEWIS, BRAYDEN C'  
**Subject:** RE: Uber

RECEIVED

JAN 22 2015

PSC SC  
MAIL / DMS

Dear Mr. Brayden:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams  
Administrative Coordinator  
Public Service Commission of South Carolina  
(803) 896-5122  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

-----Original Message-----

**From:** LEWIS, BRAYDEN C [<mailto:bclewis@email.sc.edu>]  
**Sent:** Friday, January 16, 2015 4:25 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

Y'all are screwing everyone over. Y'all are the worst and the government is the worst, thanks for the struggle and poverty.